TAILORED LOGISTICS SUPPORT PROCESS

STARTS WITH CUSTOMER

CUSTOMER w/MILSTRIP/MIPR authority registers w/Troop Support

CUSTOMER REGISTRATION

CUSTOMER completes the registration at: **http://www.troopsupport.dla.mil/CE/SpecOps/**

TROOP SUPPORT CONFIRMATION

Troop Support confirms registration within 48 hrs. They will also send account number, welcome packet and order request form to customer

ORDER REQUEST

CUSTOMER completes the order request form

REQUEST FOR QUOTE

CUSTOMER sends form to Troop Support requesting quote

REQUEST FOR QUOTE

If quote is accepted, CUSTOMER will email spreadsheet and funding information to **SOEOrders.dla.mil**

CONTRACT COMPETITION

Troop Support will compete the requirements amongst the TLS vendors and supply the customer with pricing info for all items requested

BID AWARDED

Once approved by the customer and Troop Support, award will be sent to TLS vendor based on the BEST VALUE to the customer

END: ORDER IS PROCESSED

Winning vendor receives the ***AWARD NOTIFICATION*** from TS – P. O. Acknowledgement must be received within <u>48 hours</u> of the bid being awarded