



STORES Customer Session

Answering the Why and When



Agenda

- Definitions
- Catalog screen changes
- Unit of measure receipting
- Fill rates
 - Short shipment reasons
 - Actual delivery date
 - Fill rate calculations
- Other changes
 - Zero receipt of entire order
 - Future changes



Definitions



Definitions

- **Unit of Measure (UoM)**... How vendor sells item
- **Unit of Issue (UoI)**... How customer issues item
- **Purchase Ratio Factor (PRF)**... Ratio between how vendor sells item and customer issues item
 - Example: a case of 6 #10 cans has a 6 to 1 PRF
- **Catch Weight Item**... Variable weight item that is priced and sold by the pound
- **Catch Weight Multiple (CWM)**... Average case weight for vendor for a particular catch weight item
- **Service Systems**... Programs services use to run their dining facilities (AFMIS, FSM, MCFMIS, CFS)



Catalog Screen Changes



Catalog Screen for all Customers

STORES Web - Windows Internet Explorer

https://webdemo.atsstores.com/STORES_Web/sw_CatalogSearchResult.asp

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STORES Web

 **Ordering Point: W45NR1 Philadelphia Date/Time: 6/1/2011 7:27:48 AM** UNCLASSIFIED SENSITIVE

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Search Catalog

Search Results For *beef, pat* In Description

Stock Number Part Number	CWM FIC	Description	PRF	Units	Price
Contract: SPM30008D3212 - LABATT FOOD SERVICE					
890501E291875 8960020	--	BEEF, GRD, PATTIES, FZN, 85% MIN LEAN, 4/1, IQF, 10 LB CASE , FROZEN	-- 10	CS LB	\$19.66
890501E607129 8965000	10	BEEF, GRD, PATTIES, FZN, 85% MIN LEAN, 40/4 OZ EA, N#1136	-- 1	LB LB	\$1.83
890501E596139 8940042	--	BEEF, GRD, PATTIES, FZN, CHARBROILED, 6 OZ EA, 27/CASE , FROZEN	-- 10	CS LB	\$40.48

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Done Internet 100%

LB Non-Catch Weight



Catalog Screen for all Customers

STORES Web - Windows Internet Explorer

https://webdemo.atsstores.com/STORES_Web/sw_CatalogSearchResult.asp

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Google STORES Web

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Ordering Point: SD0404 Philadelphia Date/Time: 6/9/2011 7:31:39 AM

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Search Catalog

Search Results For *t-bone* In Description

Stock Number Part Number	CWM FIC	Description	PRF	Units	Price
Contract: SPM30008D3248 - POCONO PRODUCE CO					
890501E090096 383433	9	BEEF LOIN, T-BONE STK, FZN,	-- 1	LB	\$4.22
890501E090810 1218	--	BEEF LOIN, T-BONE STK, FZN, MIN US CH GR, 12 OZ EA, N#1174, PSO 4	-- 1	LB	\$8.66

New Search

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Done Internet Thursday, June 09, 2011

Catch weight



Catalog Screen for all Customers

STORES Web - Windows Internet Explorer

https://webdemo.atsstores.com/STORES_Web/sw_CatalogSearchResult.asp

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STORES Web

Search Catalog

Search Results For *toma* In Description

Stock Number Part Number	CWM	FIC	Description	-- PRF	Units	Price
Contract: SPM30008D3084 - USFI, INC.						
8950001279789 173458	--	M21	CATSUP, TOMATO, US GRADE A, 6/ NO. 10 SIZE CAN	-- 6	CS CN	\$25.67
895001E099863 270206	--		CATSUP, TOMATO, 9 GM PG, 500/CO	-- 1	CS CO	\$19.25
895001E097257 170037	--		CATSUP, TOMATO, US GR A, 24/14 OZ BT	-- 24	CS BT	\$29.87
891501E094506 411344	--		JUICE, TOMATO, SINGLE STRENGTH, 12/46 OZ CN	-- 12	CS CN	\$22.97
8915001845601 406217	--	B54	VEG, BEANS, WHITE, TOMATO SAUCE W/PORK, EXTRA FANCY, 6/NO. 10 SIZE CAN	-- 6	CS CN	\$34.20
8915001279303 619249	--		VEG, TOMATO PASTE, LIQUID, US GRADE A, 12/NO. 2 1/2 SIZE CAN	-- 12	CS CN	\$22.97
891501E092760 408249	--		VEG, TOMATOES, CRUSHED, NATURAL JUICE PACK, 6/NO. 10 SIZE CAN	-- 6	CS CN	\$22.97
8915013734978 455850	--	D85	VEG, TOMATOES, DICED, US GRADE A, 6/NO. 10 SIZE CAN	-- 6	CS CN	\$20.84

New Search

Done Internet 100%

Canned item



Catalog Pop-Up Screen for all Customers

The screenshot shows the STORES Web application interface. The background is a table of product listings with columns for part numbers, quantities, and descriptions. A pop-up window is overlaid on top, displaying detailed information for a specific item.

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Contract Number: SPM30008D3248
Stock Number: 8950001279790
Vendor Name: POCONO PRODUCT COMPANY, PA
Catalog Date: 3/15/2009 2:06:29 AM

CATSUP, TOMATO, 24/14 OZ BOTTLE

DLA UoM Price	\$24.85
Vendor Price	\$23.76
Service System UoI Price	\$1.04
Purchase Ratio Factor (PRF)	24
Unit of Issue (UoI)	BT
Unit of Measure (UoM)	BT
Case Description	24 - 14 OZ BT
Unit Description	14 OZ BT
Case Weight	34 LB
Case Volume	.82 CF

[Close Window](#)



Unit of Measure Receipting



What (for the users)

- Customers will
 - Now order in UoM quantities on-line
 - See both UoI and UoM quantities on all order and receipt screens in STORES
 - Do receipts in UoM quantities
 - Need to select UoM quantity on receipts if import is not in multiple of PRF (Army only)
- Vendors will
 - Receive orders in UoM quantities (done today)



What and Why (for the systems)

- What
 - Service systems will continue to process in UoI
 - STORES will
 - Display prices in UoM (UoI price x PRF)
 - Force processing of orders in UoM quantities
 - Process receipts in UoI from service systems but force in UoM on-line
 - EBS will
 - Continue to send bills based on UoM price
- Why... preliminary step in getting STORES and service system totals to match EBS bills



New Order Screen

STORES Web - Windows Internet Explorer

https://webdemo.atsstores.com/STORES_Web/sw_OrderDetail.asp?id=2383571

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STORES Web

Order Details

ShipTo DoDAAC: UIDF02
RDD: 6/7/2011

Contract: SPM30008D3084 - U.S.F.I. INC, CA

Del.	Document Number	Stock Number Part Number	FIC	Description	CWM PRF	DLA Qty UoL Qty	Units	Price	Ext Price	Proj Code
<input type="checkbox"/>	UIDF0211580001	894001E197254 629218		APPETIZER, YAKIMANDU, CHICKEN POTSTICKERS, 276/CO	-- 1	<input type="text" value="5"/> 5	CS CO	\$62.23	\$311.15	YYY
<input type="checkbox"/>	UIDF0211580002	891501E092580 1549500	256	BEANS, PINTO, CN, US GRA, 6/#10CN	-- 6	<input type="text" value="2"/> 12	CS CN	\$21.93	\$43.86	YYY
<input type="checkbox"/>	UIDF0211580003	890501E090096 383433		BEEF LOIN, T-BONE STK, FZN,	9 1	<input type="text" value="9"/> 9	LB LB	\$4.22	\$37.98	YYY
<input type="checkbox"/>	UIDF0211580004	890501E597756 403657		HAM, WWATER, BNLS, CKD, CHL, PIT, HICKORY, C, W/O NET, 2/11-19 LB EA	-- 1	<input type="text" value="15"/> 15	LB LB	\$3.33	\$49.95	YYY
<input type="checkbox"/>	UIDF0211580005	890501E598581 400021		BACON, SLCD, FZN, 18-22/LB, CURED, SMOKED, LAID OUT PAC, 15 LB CASE,	-- 15	<input type="text" value="2"/> 30	CS LB	\$52.72	\$105.44	YYY
Total:								\$548.38		

NOTE: If you make any changes, please click on Save before you continue.

Canned item

Catch weight

LB Non-Catch Weight



New Receipt Screen

STORES Web - Windows Internet Explorer

https://webdemo.atsstores.com/STORES_Web/sw_ReceiptDetail.asp?Id=2383571

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STORES Web x STORES Web Admin

Home RSS Mail Print Page Safety Tools ?

Purchase Order Number:	UIDF0211540001
Contract Number:	SPM30008D3084
Vendor:	U.S.F.I. INC, CA
Call Number:	432Z
ShipTo DoDAAC:	UIDF02
RDD:	6/7/2011
Actual Delivery Date:	

CLIN	Document Number	Stock Number	FIC	Description	CWM	DLA Qty Ordered	DLA Qty Received	Units	Price	Ext Price	Proj Code
		Part Number			PRF	Uol Qty	Uol Qty				
680	UIDF0211580001	894001E197254		APPETIZER, YAKIMANDU, CHICKEN POTSTICKERS, 276/CO	--	5	5	CS	\$62.23	\$311.15	YYY
		629218			1	5	5	CO			
681	UIDF0211580002	891501E092580	256	BEANS, PINTO, CN, US GRA, 6/#10CN	--	2	1.3333333	CS	\$21.93	\$43.86	YYY
		1549500			6	12	8	CN			
		Order Qty: 2 CS	Short Shipment Reason: Please Select a Short Shipment Reason...								
682	UIDF0211580003	890501E090096		BEEF LOIN, T-BONE STK, FZN,	9	9	8	LB	\$4.22	\$37.98	YYY
		383433			1	9	8	LB			
		Order Qty: 9 LB	Short Shipment Reason: Please Select a Short Shipment Reason...								
683	UIDF0211580004	890501E597756		HAM, WWATER, BNLS, CKD, CHL, PIT, HICKORY, C, W/O NET, 2/11-19 LB EA	--	15	15	LB	\$3.33	\$49.95	YYY
		403657			1	15	15	LB			
684	UIDF0211580005	890501E598581		BACON, SLCD, FZN, 18-22/LB, CURED, SMOKED, LAID OUT PAC, 15 LB CASE,	--	2	2	CS	\$52.72	\$105.44	YYY
		400021			15	30	30	LB			
									Total:	\$548.38	

Canned item

Catch weight

LB Non-Catch Weight



Fill Rates



Receipt Hold Status

Pending Receipts

PO Number (Click For Details)	Vendor	Total Value	Number Of Lines	ShipTo DoDAAC	RDD	Actual Delivery Date	Status
N0102411570510	SFS OF CONNECTICUT, CT	\$1,030.60	5	N01024	6/7/2011	Select... ▼	Hold (1,2) ▼

* If you make any changes, please click on Commit Changes before you continue.

Hold Status 1: Receipt cannot be APPROVED without an Actual Delivery Date.

Hold Status 2: Receipt cannot be APPROVED because of missing Short Shipment Reason or fractional DLA Receipt Quantity.

Commit Changes

Reset Changes

Send Receipts



Short Shipment Drop Down

STORES Web - Windows Internet Explorer
 https://webdemo.atsstores.com/STORES_Web/sw_ReceiptDetail.asp?Id=2383573

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 Favorites Magic 9.0

STORES Web STORES Web

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Receipt Details

Short Shipment Lines Only

Purchase Order Number:	N0102411570510
Contract Number:	SPM30008D3238
Vendor:	SFS OF CONNECTICUT, CT
Call Number:	40V5
ShipTo DoDAAC:	N01024
RDD:	6/7/2011
Actual Delivery Date:	

CLIN	Document Number	Stock Number Part Number	FIC	Description	CWM PRF	DLA Uol Qty	Rcpt Qty Units	Price	Ext Price	Proj Code
1	N0102411580001	894001E197254 629218	001	APPETIZER, YAKIMANDU, CHICKEN POTSTICKERS, 276/CO	-- 1	7 7	CS CO	\$62.23	\$435.61	YYY
2	N0102411580002	891501E092580 1549500	256	BEANS, PINTO, CN, US GRA, 6/#10CN	-- 6	1 6	CS CN	\$21.93	\$21.93	YYY
		Order Qty: 2 CS	Short Shipment Reason: Please Select a Short Shipment Reason...							
3	N0102411580003	890501E090096 383433	003	BEI	BEI					
4	N0102411580004	890501E597756 403657	004	HAI HIC	HAI HIC					
5	N0102411580005	890501E598581 400021	005	BAK CU LB CASE,	BAK CU LB CASE,	15	30	LB		
Total:									\$659.35	

* If you make any changes, please click on Commit Changes before you continue.

Internet | Protected Mode: On 100%

3:47 PM 7/12/2011



Customer Short Shipment Reason Codes

Description	Fill Rate Is Adjusted?
Vendor not in stock or short shipped	No
Customer decreased quantity or canceled	Yes
Canceled due to operational schedule change	Yes
Insufficient lead time	Yes
Rejected due to quality issues	No
Other – Vendor’s responsibility	No
Other – Customer’s responsibility	Yes



Improvements to Fill Rate Calculations

- Short shipment code
 - Allows DLA to determine if short shipment was due to a vendor issue
- Actual delivery date
 - Allows DLA to calculate “On-time” delivery statistics



Other Changes



1) Zero Entire Receipt

CLIN	Document Number	Stock Number	FIC	Description	CWM	DLA Rcpt Qty	Units	Price	Ext Price	Proj Code
		Part Number			PRF	UoI Qty				
1	N0102411580001	894001E197254	001	APPETIZER, YAKIMANDU, CHICKEN POTSTICKERS, 276/CO	--	<input type="text" value="7"/>	CS	\$62.23	\$435.61	YYY
		629218			1	7	CO			
2	N0102411580002	891501E092580	256	BEANS, PINTO, CN, US GRA, 6#10CN	--	<input type="text" value="1"/>	CS	\$21.93	\$21.93	YYY
		1549500			6	6	CN			
Order Qty: 2 CS		Short Shipment Reason: <input type="text" value="Please Select a Short Shipment Reason..."/>								
3	N0102411580003	890501E090096	003	BEEF LOIN, T-BONE STK, FZN,	9	<input type="text" value="11"/>	LB	\$4.22	\$46.42	YYY
		383433			1	11	LB			
4	N0102411580004	890501E597756	004	HAM, WWATER, BNLS, CKD, CHL, PIT, HICKORY, C, W/O NET, 2/11-19 LB EA	--	<input type="text" value="15"/>	LB	\$3.33	\$49.95	YYY
		403657			1	15	LB			
5	N0102411580005	890501E598581	005	BACON, SLCD, FZN, 18-22/LB, CURED, SMOKED, LAID OUT PAC, 15 LB CASE,	--	<input type="text" value="2"/>	CS	\$52.72	\$105.44	YYY
		400021			15	30	LB			
								Total: \$659.35		

* If you make any changes, please click on Commit Changes before you continue.

[Pending Receipts](#)



2) Select Global Short Shipment Reason

STORES Web - Windows Internet Explorer
https://webdemo.atstores.com/STORES_Web/sw_ZeroReceiptReason.asp

File Edit View Favorites Tools Help

★ Favorites Magic 9.0

Zero Entire Receipt

Every line item in the PO will be set to a zero quantity received upon clicking Commit Changes.

Select Global Short Shipment Reason (Optional)

Selected Short Shipment reason will be applied to every line item in the PO.

- No Global Reason Selected
- No Global Reason Selected
- Vendor not in stock or short shipped
- Customer decreased quantity or cancelled
- Cancelled due to operational schedule change
- Insufficient lead time
- Rejected due to quality issues
- Other - Caused by vendor
- Other - Customer issue

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3) Commit Changes to Select Global Reason

Zero Entire Receipt

Every line item in the PO will be set to a zero quantity received upon clicking Commit Changes.

Select Global Short Shipment Reason (Optional)

Selected Short Shipment reason will be applied to every line item in the PO.

Please click on Commit Changes to complete the Zero-Receipt process.



4) Commit Changes to Complete

STORES Web - Windows Internet Explorer

https://webdemo.atstores.com/STORES_Web/sw_ReceiptDetail.asp?id=2383573

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Stores Web

Short Shipment Lines Only

Purchase Order Number:	N0102411570510
Contract Number:	SPM30008D3238
Vendor:	SFS OF CONNECTICUT, CT
Call Number:	40V5
ShipTo DoDAAC:	N01024
RDD:	6/7/2011
Actual Delivery Date:	

CLIN	Document Number	Stock Number Part Number	FIC	Description	CWM PRF	DLA UoI Qty	Rcpt Qty	Units	Price	Ext Price	Proj Code
1	N0102411580001	894001E197254 629218	001	APPETIZER, YAKIMANDU, CHICKEN POTSTICKERS, 276/CO	--	0	0	CS	\$82.23	\$0.00	YYY
Order Qty: 5 CS Short Shipment Reason: Vendor not in stock or short shipped											
2	N0102411580002	891501E092580 1549500	256	BEANS, PINTO, CN, US GRA, 6/#10CN	--	0	0	CS	\$21.93	\$0.00	YYY
Order Qty: 2 CS Short Shipment Reason: Vendor not in stock or short shipped											
3	N0102411580003	890501E090096 383433	003	BEEF LOIN, T-BONE STK, FZN,	--	0	0	LB	\$4.22	\$0.00	YYY
Order Qty: 9 LB Short Shipment Reason: Vendor not in stock or short shipped											
4	N0102411580004	890501E597756 403657	004	HAM, W/WATER, BNLS, CKD, CHL, PIT, HICKORY, C, W/O NET, 2/11-19 LB EA	--	0	0	LB	\$3.33	\$0.00	YYY
Order Qty: 15 LB Short Shipment Reason: Vendor not in stock or short shipped											
5	N0102411580005	890501E598581 400021	005	BACON, SLCD, FZN, 18-22/LB, CURED, SMOKED, LAID OUT PAC, 15 LB CASE,	--	0	0	CS	\$52.72	\$0.00	YYY
Order Qty: 2 CS Short Shipment Reason: Vendor not in stock or short shipped											
										Total: \$0.00	

* If you make any changes, please click on Commit Changes before you continue.

Commit Changes Reset Zero Entire Receipt

Done Internet | Protected Mode: On 100%

4:03 PM 7/12/2011



Future Changes

- View-only access for non-ordering users
- Catalog elements
 - Minimum order quantity
 - Required lead time
- New look
 - Main menu
 - Logon page



A STORES Customer page header will look like the following...

Philadelphia Date/Time: Monday, March 28, 2011 7:49PM

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Defense Logistics Agency - Troop Support

STORES Web

Food Management

Ordering Point: FT8989

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