

ALFOODACT 005-2008 – Chattem Issues URGENT Voluntary Nationwide Recall of Icy Hot® Heat Therapy™ Products

Date Issued: February 11, 2008

1. REFERENCES:

- a. DLAR 4155.26/AR 40-660/NAVSUPINST 10110.8c/AFI 48-116/MCO 10110.38c, DOD Hazardous Food & Nonprescription Drug Recall System.
- b. Allied Communications Publication 121, US SUPP-1 (f).
- c. http://www.fda.gov/oc/po/firmrecalls/chattem02_08.html
- d. AskKaren: <http://www.fsis.usda.gov/food%5Fsafety%5Feducation/ask%5Fkaren/#Question>

2. BACKGROUND:

Chattem, Inc. announced today that it is initiating a voluntary Nationwide recall of its Icy Hot Heat Therapy products, including consumer "samples" that were included on a limited promotional basis in cartons of its 3 oz. Aspercreme® product. This recall is being conducted to the consumer level.

Chattem is recalling these products because it has received some consumer reports of first, second and third degree burns as well as skin irritation resulting from consumer use or possible misuse of these products.

3. PRODUCTION DATES/IDENTIFYING CODES:

All lots of the following Icy Hot Heat Therapy products are affected by this recall:

- Icy Hot Heat Therapy Air Activated Heat- Back (UPC 41167 08330)
- Icy Hot Heat Therapy Air Activated Heat- Arm, Neck, and Leg (UPC 41167 08335)
- Icy Hot Heat Therapy Air Activated Heat- Arm, Neck, and Leg single consumer use "samples" included on a limited promotional basis in cartons of 3 oz. Aspercreme Pain Relieving Crème.

NOTE: If products have been removed from their holding cartons the recalled products are packaged in a red colored plastic pouch which states Icy Hot Heat Therapy and either Back or Arm/Neck and Leg. Single consumer use "samples" of Icy Hot Heat Therapy- Arm, Neck and Leg were included on a limited promotional basis in yellow and red cartons of 3 oz. Aspercreme Pain Relieving Crème. The samples were distinct and stand-alone products, clearly labeled as "Icy Hot Heat Therapy Air Activated Heat," with their own internal labeling.

This recall only involves the above listed Icy Hot Heat Therapy products including single consumer use "samples" that were included in cartons of 3 oz. Aspercreme Pain Relieving Crème and does not involve any other Icy Hot or Aspercreme products.

4. Manufacturer/Establishment Number:

Chattem, Inc.
Chattanooga, TN

5. DISTRIBUTION: Worldwide

6. REASON FOR ACTION: Consumer reports of first, second and third degree burns as well as skin irritation resulting from consumer use or possible misuse of these products.

7. INSTRUCTIONS AND ADDITIONAL INFORMATION FOR MESSAGE RECIPIENTS:

- a. Immediately inventory stocks to identify the above items and secure in a "Medical Hold" status to provide assurance of no further issue/sale/use of the item. POSITIVE FINDINGS should be reported to Accountable Officers/Vendor Representatives of that facility. Accountable Officer/Agency Representatives should seek refund/credit/replacement through the normal distribution channel with which the product was received (i.e. Distribution Centers, Prime Vendors, Manufacturers).
- b. Ships at sea are authorized to destroy or dispose of recalled products at their discretion. Documentation for the number of pounds and cases, and any additional pertinent information must be signed by the Accountable Officer and is required for the purpose of recouping to the government the cost of the product involved. In order to get credit please use a SF 364 and forward to your supporting FISC and copy furnished to NAVSUP 51. Your supporting FISC should forward to the account manager at DSCP. The form should include the number of the recall authorizing the survey action. Home ported ships/gallies will utilize DD form 1149 to transfer w/ reimbursement to the PV. The PV will submit credit invoice to the account manager at DSCP.
- c. Unless otherwise specified above, POSITIVE and NEGATIVE RESPONSES directly to DSCP Consumer Safety Officer (CSO) are NOT required.
- d. When corresponding with DSCP concerning this message please include this message's subject in your subject line.

8. The Point of Contact for this ALFOODACT message is CW4 Ramona Hemphill, Consumer Safety Officer, at DSCP-FTW. VOICE, DSN: 444-2922, Commercial (215) 737-2922, or by FAX, DSN: 444-7526, or Commercial, (215) 737-7526.

Any individual or office that would like to receive recall messages electronically can forward their email address to dscpconssafofc@exmail.dscp.dla.mil.

Previous recalls and frequently asked questions are available at the following web site:

<https://www.dscp.dla.mil/subs/fso/alfood/alfood.asp>

The navigation tool to the left allows you to view DSCP Alerts and Archived Vendor Recalls also.

Very Respectfully,

Mrs. Ramona Hemphill

CW4 Ramona Hemphill
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