

**Subject: ALFOODACT 039-2010 Consumer Healthcare Recalls All Lots of Rolaid's Extra Strength, Extra Strength Plus Gas, and Multi-Symptom Plus Anti-Gas Softchews**

**Date Issued: December 09, 2010**

**1. REFERENCES:**

- a. DLAR 4155.26/AR 40-660/NAVSUPINST 10110.8c/AFI 48-116/MCO 10110.38c, DOD Hazardous Food & Nonprescription Drug Recall System.
- b. Allied Communications Publication 121, US SUPP-1 (f).

**2. BACKGROUND:**

McNeil Consumer Healthcare, Division of McNEIL-PPC, Inc. is voluntarily recalling all lots of ROLAIDS Extra Strength Softchews, ROLAIDS Extra Strength plus Gas Softchews, and ROLAIDS Multi-Symptom plus Anti-Gas Softchews distributed in the United States. McNeil is taking this action following some consumer reports of foreign materials in the product, including metal and wood particles.

**3. PRODUCTION DATES/IDENTIFYING CODES:**

**Product Name Lot Number UPC**

ROLAIDS Extra Strength Softchews, Wild Cherry, 6 count 9015A, 9016A, 9019A, 9140A, 9138A, 9210A, 9211A, 9315A, 9316A, 312547655200

ROLAIDS Extra Strength Softchews, Wild Cherry, 18 count (3 packs of 6 count) 9075A, 9076A, 9103A, 9098A, 9104A, 9239A, 9240A, 9348A, 312547655255

ROLAIDS Extra Strength Softchews, Wild Cherry, 42 count (7 packs of 6 count) 9065A, 9068A, 9069A, 9131A, 9132A, 9208A, 9209A, 9286A, 9287A, 312547655316

ROLAIDS Extra Strength Softchews, Cherry, 6 count 0109A, 0114A, 0115A, 0134A, 0135A, 0165A, 0238B, 0239A, 0239C, 0262A, 0264A, 312547655200

ROLAIDS Extra Strength Softchews, Cherry, 18 count bag 9349AG2, 9350AG1, 0015AG2, 0015AG3, 0050AG1, 0051AG1, 0053BG2, 0106BG2, 0107AG1, 0108AG1, 0108BG3, 0108CG1, 0129BG1, 0133AG1, 0133AG2, 0165BG2, 0191BG1, 0191CG1, 0191DG1, 0213AG2, 0238AG1, 0238AG2, 0246AG1, 300450649188

ROLAIDS Extra Strength Softchews, Cherry, 36 count bag 9350AG2, 0012AG1, 0013AG1, 0014AG1, 0015AG1, 0015AG4, 0050AG2, 0053AG2, 0053BG1, 0053BG2, 0094AG1, 0106AG1, 0106BG1, 0108AG2, 0108BG2, 0191AG1, 0139BG2, 0165BG1, 0191BG1, 0207AG1, 0207AG2, 0213AG1, 0227AG1, 0246AG2, 0247AG1, 0265AG1, 0266AG1, 300450649362

ROLAIDS Extra Strength plus Gas Softchews, Tropical Fruit, 6 count 9005A, 9006A, 312547065733

ROLAIDS Extra Strength plus Gas Softchews, Tropical Fruit, 12 count (2 packs of 6 count) 9022A, 9027A, 9118A, 9119A, 9195A, 9196A, 312547065757

ROLAIDS Extra Strength plus Gas Softchews, Tropical Fruit, 36 count (6 packs of 6 count) 9166A, 9167A, 312547065771

ROLAIDS Multi-Symptom plus Anti-Gas Softchews, Tropical Fruit, 6 count 0017B, 0095A, 0096B, 0259A, 0260A, 300450657060

ROLAIDS Multi-Symptom plus Anti-Gas Softchews, Tropical Fruit, 12 count bag 9351BG1, 9352AG1, 0016AG1, 0059AG2, 0059BG1, 0059BG2, 0060AG2, 0167AG2, 0167AG3, 0203AG1, 0204AG1, 300450657121

ROLAIDS Multi-Symptom plus Anti-Gas Softchews, Tropical Fruit, 24 count bag 9352AG2, 9352BG2, 0016AG2, 0017AG1, 0057BG1, 0058AG1, 0059AG1, 0059BG3, 0060AG1, 0129AG1, 0132AG1, 0167AG1, 0167BG1, 0204AG2, 0205AG1, 0230AG1, 0231AG1, 300450657244

#### **4. MANUFACTURER/DISTRIBUTOR:**

McNeil Consumer Healthcare  
Division of McNEIL-PPC  
Fort Washington, PA  
1-888-222-6036

**5. DISTRIBUTION:** Nationwide. Known positive in Army Air Force Exchange Service (AAFES).

**6. REASON FOR ACTION:** Suspected foreign material in the product.

#### **7. INSTRUCTIONS AND ADDITIONAL INFORMATION FOR MESSAGE RECIPIENTS:**

a. Immediately inventory stocks to identify the above items and secure in a "Medical Hold" status to provide assurance of no further issue/sale/use. POSITIVE FINDINGS should be reported to Accountable Officers/Vendor Representatives of that facility. Accountable Officer/Agency representatives/Buyers/Contracting Officers should seek refund/credit/replacement through the normal distribution channel with which the product was received (i.e. Distribution Centers, Prime Vendors, or Manufacturers).

b. Ships at sea are authorized to destroy or dispose of recalled products at their discretion. Documentation for the number of pounds and cases, and any additional pertinent information must be signed by the Accountable Officer and is required for the purpose of recouping to the government the cost of the product involved. In order to get credit please use a SF 364 and forward to your supporting FISC and copy furnished to NAVSUP 51. Your supporting FISC should forward to the account manager at DLA Troop Support. The form should include the number of the recall authorizing the survey action. Home ported ships/galleys will utilize DD form 1149 to transfer w/ reimbursement to the PV. The PV will submit credit invoice to the account manager at DLA Troop Support.

c. DLA Troop Support Subsistence Prime Vendors must report POSITIVE and NEGATIVE RESPONSES directly to the their DLA Troop Support Contracting Officer with a courtesy copy to the Consumer Safety Officer (dscpconssafofc@dla.mil).

d. DeCA, AAFES, MWR, VA, MCCS, or other non-DLA Troop Support agencies SHOULD NOT respond to the DLA Troop Support Consumer Safety Officer. These agencies should report POSITIVE and NEGATIVE responses in accordance with their agency recall policies.

e. When corresponding with DLA Troop Support concerning this message please include this message's subject in your subject line.

**8. The Point of Contact for this ALFOODACT message is** CW3 Porter C. Burnett, Command Liaison Officer at DSCP-FTW. VOICE, DSN: 444-2922, Commercial (215) 737-2922, or by FAX, DSN: 444-7526, or Commercial, (215) 737-7526, email [dscpconssafofc@dla.mil](mailto:dscpconssafofc@dla.mil).

**9. Individuals or groups that would like to receive recall messages electronically can forward their email address to** [dscpconssafofc@dla.mil](mailto:dscpconssafofc@dla.mil), with "add to list" in the subject line. To be removed from the list place "remove from list" in the subject line.

**10. Previous recalls and frequently asked questions are available at the following web site:** <https://www.dscp.dla.mil/subs/fso/alfood/alfood.asp>. The navigation tool to the left allows you to also view DLA Troop Support Alerts and Archived Vendor Recalls.

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