



DEFENSE LOGISTICS AGENCY

AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY



QUALITY AUDITS/ FOOD DEFENSE BRANCH

WARFIGHTER SUPPORT

STEWARDSHIP EXCELLENCE

WORKFORCE DEVELOPMENT



SUBSISTENCE SUPPLIER OPERATIONS DIRECTORATE SUPPLIER SUPPORT DIVISION QUALITY AUDITS/FOOD DEFENSE BRANCH MAJOR FUNCTIONS/RESPONSIBILITIES

- ✓ **OPERATIONAL RATIONS QUALITY SYSTEMS AUDIT PROGRAM - Established 1989. Placed under FTSB in FY 1993. TDP/QAP/ISO 9001 Option requirements developed 1994. Implemented FY 1995.**
- ✓ **PRIME VENDOR PRODUCT QUALITY AUDIT PROGRAM – Established in 1996. Placed under FTSB in July 2005. TDP/QAP requirements developed 2006, included in solicitations 2007, 1st contract 2009.**
- ✓ **PRODUCE QUALITY AUDIT PROGRAM – Established in FY 2011. TDP/QAP requirements developed FY 2010, 1st contract 2011.**
- ✓ **FOOD DEFENSE PROGRAM – Audit all Subsistence Contractors**
- ✓ **SUBJECT MATTER EXPERTS: FTSB provides training/advice to internal and external personnel (contractors, US Department of Agriculture, US Department of Commerce, Defense Contract Management Agency, US Army Veterinary personnel, etc.) on the following areas of expertise: food defense, food safety, quality/food defense audits, traceability, entomology, other QA areas.**



Difference Between Product Audits and Quality Systems Audits

- **PRODUCT AUDITS** – Verifies conformance to product contractual requirements. This has been determined as an acceptable method for determining the acceptability of strictly commercial products (such as PV products and Produce): Items used for Garrison feeding, dining facilities, readily available and returnable if nonconforming, substitutions readily available.
- **QUALITY SYSTEMS AUDIT** – Verifies the entire system under which components of operational rations (MRE, MCW/LRP, UGR polymeric tray entrees/bakery items) are produced/packaged/assembled.
 - Product audits/end item inspection alone does not guarantee the consistent production, availability, and receipt of safe/quality ration components meeting requirements.
 - Process under which these are produced **MUST** be controlled because of requirements for portion control, nutritional value, packaging/packing and its critical application (use in harsh environments, air drop, extended shelf life/PWR).
 - Limited availability (3 major producers/assemblers), non-availability or questionable safe/quality rations impacts National Security: Only food available to military personnel at the beginning of a War/conflict.



AUDIT PROGRAM BASICS

- **Audits are performed onsite: Frequency once per contract period.**
 - **Quality System Audits:** Comprised of records review, employee interviews, observation of production and quality assurance processes/activities. Audit team comprised of FTSB personnel and USDA and/or US Army Public Health Command representative(s).
 - **Prime Vendor Audits:** Comprised of record review, facility observations, selection of products from DLA catalog for evaluation by commodity experts. Audit team comprised of FTSB personnel, contracting representative, and USDA/USDC commodity experts. Additionally, customers are encouraged to attend – improves communication between PV and customer, provides customer with a clearer understanding of product requirements.
 - **Produce Audits:** Comprised of record review - USDA GAP/GHP review and HACCP (if applicable to contractor), facility observations, selection of produce items from DLA catalog for evaluation by USDA. Audit team comprised of FTSB personnel, contracting representative, and USDA-AMS produce specialists.

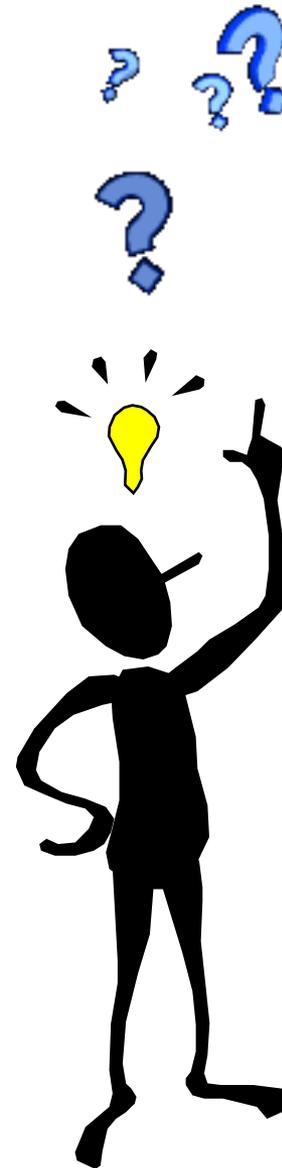


AUDIT PROGRAM BASICS

- **Food Defense Plan**: Checked at all contractor facilities. Review of plan, employee/management interview, onsite observations. Includes review of DLA Troop Support Food Defense Checklist.
- **Follow-up Audits** may be performed within 6 months on contractors not meeting minimum acceptability requirements or having findings.
- **Quality Systems Management Visit (QSMV)** will be scheduled as a result of unsatisfactory ratings received during DLA Troop Support PV Product Audits, customers' complaints, requests from the Contracting Officer, contractor requesting technical assistance, or as deemed necessary by the Government.



Questions



Telephone: 215-737-8656

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